

CHARGES
GUIDE

Aviation



CHARGES
GUIDE

Extra-Aviation



CHARGES GUIDE

Miscellaneous Aviation



Effective from January 1, 2026.



CHARGES GUIDE 2026

Index

Lisbon Airport	04
Porto Airport	09
Faro Airport	13
Beja Civil Terminal.....	17
Azores Airports	21
Madeira Airports	25
BILLING AND CHARGES PAYMENT.....	29
CONTACTS	31

CHARGES GUIDE

Miscellaneous Aviation

Lisbon Airport
Porto Airport
Faro Airport
Beja Civil Terminal
Azores Airports
Madeira Airports

CHARGES GUIDE 2026

Lisbon Airport

1 / 4

OPERATING AREAS

APRON EQUIPMENT

Freight Elevator (per hour)	104.40 €
Loader, electric (electric lift) - (per hour)	40.00 €
Loader, diesel, Genie Z80/60 (per hour)	106.00 €
Loader, Bio-powered, diesel and electric, Genie Z45 (per hour)	72.10 €

FOLLOW ME | AMBULANCE | OTHER EQUIPMENT

Follow-me (per 1/2 hora)	25.10 €
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CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)	250.00 €
Individualised Fire Fighting Prevention (per service)	182.00 €
Waste discharge/abandonment inside airport perimeter	208.50 €

TRANSPORT VEHICLES

Transport of passengers in light/mixed vehicles between aircraft/terminal or vice versa (per 1/2 hour)	54.40 €
Transport of passengers in heavy vehicles (per hour)	206.50 €
Transport of cargo in heavy vehicles (per hour)	113.10 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS

Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off

Electric self-propelled vehicles/equipment	75.50 €
Self-propelled diesel or gasoline vehicles/equipment	151.00 €
Airside Vehicle Driving Licence - Issue/Renewal/2nd copy	38.90 €
Vehicle Inspection - Light	61.00 €
Vehicle Inspection - Light Towable	50.00 €
Vehicle Inspection - Heavy	75.40 €
Vehicle Inspection - Heavy Towable	61.00 €



CHARGES GUIDE 2026

Lisbon Airport

2 / 4

Vehicle Inspection - Simple trailer and other accessories	20.00 €
Vehicle Inspection - Reinspections	30.00 €
Vehicle Inspection - Surcharge for travelling outside scheduled dates	1489.90 €

TELECOMMUNICATIONS

NOTE The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation

Monthly

(CUPPS/CUSS/BRS/HBD/SBD)

	Installation	Monthly
CUPPS Workstation	6740 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

R-Ray (per month/per equipment)	1116.30 €
Explosive trace detector (per flight)	290.80 €

CHARGES GUIDE 2026

Lisbon Airport

3 / 4

TRAINING (VAT EXEMPT)

Basic Safety Training (per person)	41.00 €
Certified Driver Training (per person)	41.00 €
Security Training (per person)	41.00 €
Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/rescheduling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person (per person)	110.00 €
Practical driver test in manoeuvring area and R/T TETRA communications (per person)	55.10 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person / Renewal	55.10 €
Practical driver test in manoeuvring area and R/T TETRA communications, in person - repetition / rescheduling	33.10 €

PHOTOGRAPHY AND FILMING

Public Areas	
Photography and Filming (per hour)	600.00 €
Terminal and Aerodrome Restricted Areas (Airside)	
Photography and Filming (per hour)	820.00 €

OTHER SERVICES

Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services-. Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.



CHARGES GUIDE 2026

Lisbon Airport

4 / 4

ACCESS CARDS

One-off Access Cards - Airlines and Services licensed for Handling Services ¹	5.50 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

¹ Includes application and respective process at ANA.

CHARGES GUIDE

Miscellaneous Aviation

Lisbon Airport

Porto Airport

Faro Airport

Beja Civil Terminal

Azores Airports

Madeira Airports

CHARGES GUIDE 2026

Porto Airport

1 / 3

OPERATING AREAS

FOLLOW ME | AMBULANCE | OTHER EQUIPMENT

Follow-me (per 1/2 hour)

25.10 €

CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)

250.00 €

Individualised Fire Fighting Prevention (per service)

182.00 €

Waste discharge/abandonment inside airport perimeter

208.50 €

TRANSPORT VEHICLES

Transport of passengers in light/mixed vehicles between aircraft/terminal or vice versa (per 1/2 hour)

54.40 €

Transport of passengers in heavy vehicles (per hour)

206.50 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS

Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off

Electric self-propelled vehicles/equipment

24.90 €

Self-propelled diesel or gasoline vehicles/equipment

49.70 €

Airside Vehicle Driving Licence - Issue/Renewal/2nd copy

38.90 €

Vehicle Inspection - Light

61.00 €

Vehicle Inspection - Light Towable

50.00 €

Vehicle Inspection - Heavy

75.40 €

Vehicle Inspection - Heavy Towable

61.00 €

Vehicle Inspection - Simple trailer and other accessories

20.00 €

Vehicle Inspection - Reinspections

30.00 €

Vehicle Inspection - Surcharge for travelling outside scheduled dates

1489.90 €



CHARGES GUIDE 2026

Porto Airport

2 / 3

TELECOMMUNICATIONS

NOTE The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation

Monthly

(CUPPS/CUSS/BRS/HBD/SBD)

	Installation	Monthly
CUPPS Workstation	6740 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES**EQUIPMENT**

CCTV monthly rental per screen ¹		47.00 €
CCTV access install ¹		140.80 €
X-Ray (per month / per equipment)		1116.30 €
Explosive trace detector (per flight)		290.80 €

TRAINING (VAT EXEMPT)

Basic Safety Training (per person)		41.00 €
Certified Driver Training (per person)		41.00 €
Security Training (per person)		41.00 €

¹ Subject to the framework of the video surveillance policy in force.

CHARGES GUIDE 2026

Porto Airport

3 / 3

Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/reschedulling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person (per person)	110.00 €
Practical driver test in manoeuvring area and R/T TETRA communications (per person)	55.10 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person / Renewal	55.10 €
Practical driver test in manoeuvring area and R/T TETRA communications, in person – repetition / rescheduling	33.10 €
PHOTOGRAPHY AND FILMING	
Public Areas	
Photography and Filming (per hour)	600.00 €
Terminal and Aerodrome Restricted Areas (Airside)	
Photography and Filming (per hour)	820.00 €
OTHER SERVICES	
Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services-. Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.
ACCESS CARDS	
One-off Access Cards - Airlines and Services licensed for Handling Services ²	5.50 €
One-off Access Cards - Other Entities ²	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

² Includes application and respective process at ANA.

CHARGES GUIDE

Miscellaneous Aviation

Lisbon Airport

Porto Airport

Faro Airport

Beja Civil Terminal

Azores Airports

Madeira Airports



CHARGES GUIDE 2026

Faro Airport

1 / 3

OPERATING AREAS**APRON EQUIPMENT**

Pneumatic bags (per hour)

401.30 €

Lighting Tower (per hour)

146.30 €

Heavy Lorry (per hour)

110.30 €

FOLLOW ME | AMBULANCE | OTHER EQUIPMENT

Follow-me (per 1/2 hour)

25.10 €

CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)

250.00 €

Individualised Fire Fighting Prevention (per service)

182.00 €

Waste discharge/abandonment inside airport perimeter

208.50 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS**Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off**

Electric self-propelled vehicles/equipment

24.90 €

Self-propelled diesel or gasoline vehicles/equipment

49.70 €

Airside Vehicle Driving Licence - Issue/Renewal/2nd copy

38.90 €

Vehicle Inspection - Light

61.00 €

Vehicle Inspection - Light Towable

50.00 €

Vehicle Inspection - Heavy

75.40 €

Vehicle Inspection - Heavy Towable

61.00 €

Vehicle Inspection - Simple trailer and other accessories

20.00 €

Vehicle Inspection - Reinspections

30.00 €

Vehicle Inspection - Surcharge for travelling outside scheduled dates

1489.90 €

CHARGES GUIDE 2026

Faro Airport

2 / 3

TELECOMMUNICATIONS

NOTE The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation

Monthly

(CUPPS/CUSS/BRS/HBD/SBD)

	Installation	Monthly
CUPPS Workstation	6740 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

X-Ray (per month / per equipment)	1116.30 €
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TRAINING (VAT EXEMPT)

Basic Safety Training (per person)	41.00 €
Certified Driver Training (per person)	41.00 €
Security Training (per person)	41.00 €
Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/rescheduling	17.10 €

CHARGES GUIDE 2026

Faro Airport

3 / 3

Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person (per person)	110.00 €
Practical driver test in manoeuvring area and R/T TETRA communications (per person)	55.10 €
Certified driver training in manoeuvring area and R/T TETRA communications, in-person / Renewal	55.10 €
Practical driver test in manoeuvring area and R/T TETRA communications, in person - repetition / rescheduling	33.10 €
PHOTOGRAPHY AND FILMING	
Public Areas	
Photography and Filming (per hour)	600.00 €
Terminal and Aerodrome Restricted Areas (Airside)	
Photography and Filming (per hour)	820.00 €
OTHER SERVICES	
Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services-. Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.
ACCESS CARDS	
One-off Access Cards - Airlines and Services licensed for Handling Services ¹	5.50 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

¹ Includes application and respective process at ANA.

CHARGES GUIDE

Miscellaneous Aviation

Lisbon Airport

Porto Airport

Faro Airport

Beja Civil Terminal

Azores Airports

Madeira Airports



CHARGES GUIDE 2026

Beja Civil Terminal

1 / 3

OPERATING AREAS

FOLLOW ME | AMBULANCE | OTHER EQUIPMENT

Follow-me (per 1/2 hour)

25.10 €

CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)

250.00 €

Individualised Fire Fighting Prevention (per service)

182.00 €

Waste discharge/abandonment inside airport perimeter

208.50 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS

Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off

Electric self-propelled vehicles/equipment

24.90 €

Self-propelled diesel or gasoline vehicles/equipment

49.70 €

Airside Vehicle Driving Licence - Issue/Renewal/2nd copy

38.90 €

Vehicle Inspection - Light

61.00 €

Vehicle Inspection - Light Towable

50.00 €

Vehicle Inspection - Heavy

75.40 €

Vehicle Inspection - Heavy Towable

61.00 €

Vehicle Inspection - Simple trailer and other accessories

20.00 €

Vehicle Inspection - Reinspections

30.00 €

Vehicle Inspection - Surcharge for travelling outside scheduled dates

800.00 €

CHARGES GUIDE 2026

Beja Civil Terminal

2 / 3

TELECOMMUNICATIONS

NOTA The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation

Monthly

(CUPPS/CUSS/BRS/HBD/SBD)

CUPPS Workstation	6740 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

R-Ray (per month/per equipment)		1 116.30 €
Equipment rental (per 1/2 hour)		30.00 €

TRAINING (VAT EXEMPT)

Basic Safety Training (per person)		41.00 €
Certified Driver Training (per person)		41.00 €
Security Training (per person)		41.00 €
Fire Safety Prevention Training (minimum 6 people)		39.90 €
Practical airside driving test		28.50 €

CHARGES GUIDE 2026

Beja Civil Terminal

3 / 3

Practical airside driving test: repetition/reschedulling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €
PHOTOGRAPHY AND FILMING	
Public Areas	
Photography and Filming (per hour)	600.00 €
Terminal and Aerodrome Restricted Areas (Airside)	
Photography and Filming (per hour)	820.00 €
OTHER SERVICES	
Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
ACCESS CARDS	
One-off Access Cards - Airlines and Services licensed for Handling Services ¹	5.50 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

¹ Includes application and respective process at ANA.

CHARGES GUIDE

Miscellaneous Aviation

Lisbon Airport
Porto Airport
Faro Airport
Beja Civil Terminal
Azores Airports
Madeira Airports

CHARGES GUIDE 2026

Azores Airports

1 / 3

OPERATING AREAS

APRON EQUIPMENT

Loader (per hour)

40.00 €

FOLLOW ME | AMBULANCE | OTHER EQUIPMENT

Follow-me (per 1/2 hour)

25.10 €

Cooling equipment (per 1/2 hour)

123.60 €

Rescue vehicle (per 1 hour)

71.20 €

Stacker (per 1 hour)

38.90 €

CLEANING | WASHING | FIRE FIGHTING PREVENTION

Cleaning and Spill Management (per 15 minutes or part thereof)

250.00 €

Individualised Fire Fighting Prevention (per 15 minutes or part thereof)

55.10 €

Waste discharge/abandonment inside airport perimeter

208.50 €

TRANSPORT

Transport of passengers in heavy vehicles (per hour)

206.50 €

Transport of cargo in heavy vehicles (per hour)

113.10 €

LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES | INSPECTIONS

Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off

Electric self-propelled vehicles/equipment

24.90 €

Self-propelled diesel or gasoline vehicles/equipment

49.70 €

Airside Vehicle Driving Licence - Issue/Renewal/2nd copy

38.90 €

Vehicle Inspection - Light

61.00 €

Vehicle Inspection - Light Towable

50.00 €

Vehicle Inspection - Heavy

75.40 €

Vehicle Inspection - Heavy Towable

61.00 €

Vehicle Inspection - Simple trailer and other accessories

20.00 €

Vehicle Inspection - Reinspections

30.00 €

Vehicle Inspection - Surcharge for travelling outside scheduled dates

1489.90 €



CHARGES GUIDE 2026

Azores Airports

2 / 3

TELECOMMUNICATIONS

NOTA The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation

Monthly

(CUPPS/CUSS/BRS/HBD/SBD)

	Installation	Monthly
CUPPS Workstation	6740 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

Explosive trace detector (per flight)	290.80 €
Cargo X-Ray (per hour, SMA, HOR, FLW)	100.00 €
Cargo X-Ray (per volume, SMA, HOR, FLW)	2.30 €
Cargo terminal weighbridges (per month) (PDL)	369.70 €
Fridge rental (per month, PDL)	717.00 €
Fridge rental (per month, (HOR)	116.40 €
Lost-and-found balance (per month)	75.00 €
Workshop equipment (per 1/2 hour)	11.10 €
Emergency generator 90 kVA (per month)	549.40 €

CHARGES GUIDE 2026

Azores Airports

3 / 3

TRAINING (VAT EXEMPT)

Basic Safety Training (per person)	41.00 €
Certified Driver Training (per person)	41.00 €
Security Training (per person)	41.00 €
Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/rescheduling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €

PHOTOGRAPHY AND FILMING

Public Areas

Photography and Filming (per hour)	600.00 €
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Terminal and Aerodrome Restricted Areas (Airside)

Photography and Filming (per hour)	820.00 €
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OTHER SERVICES

Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services-. Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.

ACCESS CARDS

One-off Access Cards - Airlines and Services licensed for Handling Services ¹	8.90 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	40.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

¹ Includes application and respective process at ANA.

CHARGES GUIDE

Miscellaneous Aviation

Lisbon Airport
Porto Airport
Faro Airport
Beja Civil Terminal
Azores Airports
Madeira Airports



CHARGES GUIDE 2026

Madeira Airports	1 / 3	Funchal	Porto Santo
OPERATING AREAS			
APRON EQUIPMENT			
Freight Elevator (per hour)		104.40 €	- €
Pneumatic lifts (per day or part thereof)		16 085.60 €	19 645.00 €
Lighting Tower (per hour)		146.30 €	146.30
FOLLOW ME AMBULANCE OTHER EQUIPMENT			Every Airport
Follow-me (per 1/2 hour)			25.10 €
CLEANING WASHING FIRE FIGHTING PREVENTION			
Cleaning and Spill Management (per 15 minutes or part thereof)			250.00 €
Individualised Fire Fighting Prevention (per service)			182.00 €
Waste discharge/abandonment inside airport perimeter			208.50 €
LICENCES FOR ACCESS, CIRCULATION AND DRIVING OF AIRSIDE VEHICLES INSPECTIONS			
Airside Vehicle Access and Circulation Licence - Issue/Renewal/2nd copy/one-off			
Electric self-propelled vehicles/equipment			24.90 €
Self-propelled diesel or gasoline vehicles/equipment			49.70 €
Airside Vehicle Driving Licence - Issue/Renewal/2nd copy			38.90 €
Vehicle Inspection - Light			61.00 €
Vehicle Inspection - Light Towable			50.00 €
Vehicle Inspection - Heavy			75.40 €
Vehicle Inspection - Heavy Towable			61.00 €
Vehicle Inspection - Simple trailer and other accessories			20.00 €
Vehicle Inspection - Reinspections			30.00 €
Vehicle Inspection - Surcharge for travelling outside scheduled dates			1 489.90 €



CHARGES GUIDE 2026

Madeira Airports

2 / 3

Every Airport

TELECOMMUNICATIONS

NOTE The application of the telecoms services listed is subject to availability at each airport.

SUPPORT SERVICES

Installation

Monthly

(CUPPS/CUSS/BRS/HBD/SBD)

	Installation	Monthly
CUPPS Workstation	6740 €	108.30 €
CUSS - Baggage Tag/unit	- €	0.033 €
CUSS - Boarding Pass/unit	- €	0.011 €
SSK/Self Adhesive Bag Tag/unit	- €	0.096 €
HBD/SBD - Baggage Heavy Tag/unit	- €	0.033 €
HBD/SBD - Baggage Receipt/unit	- €	0.011 €
HBD/SBD - Baggage Pass/unit	- €	0.011 €
DCP: Document Printer	- €	53.40 €
ATB/BTP: Airline Ticket and Boarding Pass Printer	- €	39.20 €
MSR: Magnetic Swipe Reader Keyboard	- €	22.20 €

EQUIPMENT AND SUPPORT SERVICES

Funchal

Porto Santo

EQUIPMENT

	Funchal	Porto Santo
Workshop equipment (per 1/2 hour)	11.30 €	11.30 €
Fridge rental (per month)	717.00 €	- €
Cargo X-Ray (per hour)	54.50 €	54.50 €
Explosive trace detector (per flight)	290.80 €	290.80 €

TRAINING (VAT EXEMPT)

Every Airport

Basic Safety Training (per person)	41.00 €
Certified Driver Training (per person)	41.00 €
Security Training (per person)	41.00 €

CHARGES GUIDE 2026

Madeira Airports

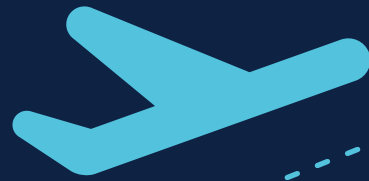
3 / 3

Fire Safety Prevention Training (minimum 6 people)	39.90 €
Practical airside driving test	28.50 €
Practical airside driving test: repetition/reschedulling	17.10 €
Safety Training - Test Repeat	12.10 €
Security Training - Test Repeat	12.10 €
Issue of second copies of security certificates: Safety or Security	12.00 €
PHOTOGRAPHY AND FILMING	
Public Areas	
Photography and Filming (per hour)	600.00 €
Terminal and Aerodrome Restricted Areas (Airside)	
Photography and Filming (per hour)	820.00 €
OTHER SERVICES	
Staff Services (per hour)	71.10 €
Staff Services - Specialised Monitoring (per hour)	106.60 €
Staff Services-. Maintenance Services Provided by Third Parties	+20% P.C.
Staff Services - Supply of Articles and Materials	+20% P.C.
ACCESS CARDS	
One-off Access Cards - Airlines and Services licensed for Handling Services ¹	5.50 €
One-off Access Cards - Other Entities ¹	12.00 €
Permanent Access Cards (1 or 3 years) - 1st Copy / Renewal	34.60 €
Permanent Access Cards (1 or 3 years) - 2nd copy	46.40 €

¹ Includes application and respective process at ANA.

CHARGES GUIDE

Billing and Charges Payment



Rules of invoice processing, dispatch and payment

Charges Category	Billing schedule ¹	Payment Terms
Traffic Security PRM	<p>3 invoices are issued per month for the following periods:</p> <p>1st invoice period 1st to 10th calendar days;</p> <p>2nd invoice period 11th to 20th calendar days;</p> <p>3rd invoice period 21st to last day of each month.</p>	<ul style="list-style-type: none"> • Cash basis (prompt payment) regime; • Pre-payment regime; • Granting of credit: payment within 15 days from date of the issuance of invoices; • Through payment representative (handler).
Handling	One monthly invoice is issued, dated the last day of each month.	
Others	One monthly invoice is issued, dated the last day of each month.	

Details of payment terms

- Invoices and payments are made in euros.
- In the cash basis regime, the payment of all services must be made immediately after the invoice issuance, including terminal control duties from NAV, E.P.E. . The payment shall be made by the company or by the handler at airport services, prior to take-off.
- In the pre-payment regime, the payment of services estimated by ANA based on the flight schedule shall be made prior to any operation.
- To apply for the credit payment regime, the client shall submit a written request to ANA, which will be subject to a case-by-case evaluation. In the case that this regime is accepted, ANA reserves the right to make its decision to grant credit subject to the provision of a guarantee. The payment of invoices must be made within the established period, and the amount owed cannot, in any situation, exceed the amount of the guarantee presented. In case of non-compliance with the due date agreed for the invoice's payment, daily late interest shall be payable by the debtor until the effective date of payment.
- The credit conditions assigned may be modified or cancelled by ANA with a five working days' notice.
- In the event of non-compliance situations ANA may determine, without prior notice, the cancellation of the assigned credit and the consequent change to the cash / prepayment regime. The suspension of the provision of services will also be possible. In the event of non-compliance with the terms established for the current account, the cancellation of credit and alteration to the prompt/ prepayment scheme, or suspension of services provision may be determined.
- Charges exclude VAT (Value Added Tax) except when indicated.

¹ Not applicable to the cash basis payment regime, since in this scheme all services and accesses provided are invoiced immediately by aerodrome services (SOA).

CHARGES GUIDE

Contacts





Billing Services

Coordination

Marta Ramos — msramos@ana.pt

Sede - Rua D, Edifício 120, 2º Piso, Aeroporto de Lisboa 1700-008 Lisboa - Portugal

Tel.: (+351) 21 841 35 00 - ext. 24281

Lisbon Airport | Beja Civil Terminal — faturacao.ahd@ana.pt

Faro Airport — faturacao.afr@ana.pt

Porto Airport — nucleoclientes@ana.pt

Azores Airport — faturadaa@ana.pt

Ponta Delgada Airport | Horta Airport | Santa Maria Airport

Flores Airport

Madeira Airport — faturacao.dam@ana.pt

Madeira Airport | Porto Santo Airport

Official Entities

Portuguese Civil Aviation Authority

Economic Regulation

Rua B, Edifício 4 - Aeroporto Humberto Delgado, 1749-034 Lisboa

Tel.: (+351) 21 842 35 00 / (+351) 21 284 22 26

dre.dee@anac.pt

Força Aérea Portuguesa (FAP)

Tel.: (+351) 214 723 500

saf_faturacao@emfa.pt

Air Traffic Navigation

NAV Portugal, E.P.E.

Rua D - Edifício 121, Aeroporto de Lisboa, 1700-008 Lisboa

General

Tel.: (+351) 21 855 31 00

geral@nav.pt

Slot Coordination

Tel.: (+351) 21 855 38 06/07

slotcoordination@nav.pt

<https://slots.nav.pt/en>

www.ana.pt



ANA
AEROPORTOS
DE PORTUGAL

POWERED BY **VINCI** AIRPORTS

CHARGES GUIDE

Miscellaneous Extra-Aviation



Effective from January 1, 2026.



CHARGES GUIDE 2026

Index

Lisbon Airport	04
Porto Airport	10
Faro Airport	14
Beja Civil Terminal	18
Azores Airports	21
Madeira Airports	24
ANA TELECOMMUNICATIONS	27
Every Airport	
BILLING AND CHARGES PAYMENT	32
CONTACTS	34

CHARGES GUIDE

Miscellaneous Extra-Aviation

Lisbon Airport

Porto Airport

Faro Airport

Beja Civil Terminal

Azores Airports

Madeira Airports



CHARGES GUIDE 2026

Lisbon Airport

1 / 5

CONSUMPTIONS**Water Supply (per m³)**

Structural Cost

1.08 €

Acquisition Cost

P.C.

Hot Water Supply Charge (per m³)

Structural Cost

1.08 €

Acquisition Cost

P.C

Heating Cost

5.07 €

Electricity Supply Charge**Power Charge (per kVA)**

Acquisition Cost

P.C.

Consumption Charge (per kWh)

Structural Cost

0.0450 €

Acquisition Cost

P. C

Network access

P.C

Gas Supply Charge

+10% P.C.

Fuel Supply¹

Market Price

Communications

+10% P.C.

NOTE In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it. / The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.

¹ Quantity discounts may be applied depending on number of litres supplied

CHARGES GUIDE 2026

Lisbon Airport

2 / 5

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

Mobile Desk - Welcome Desk (p/ day) (8 hours)	632.60 €
Mobile Desk - Welcome Desk (p/ hour or part thereof)	90.37 €
Mobile Desk of one's own - Welcome Desk (p/ day) (8 hours) ²	451.80 €
Mobile Desk of one's own - Welcome Desk (p/ hour or part thereof) ²	64.54 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 3,7kW), per month, per place ³	41.01 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 7,4kW), per month, per place ³	51.55 €

ROOMS | DIGNITARIES ROOMS

Rooms (Terminal)

Open Spaces - In Passenger Terminal (m2/Hour)	5.83 €
Rooms - per two hours or part thereof	195.00 €
Rooms - per day (8 hours)	236.87 €
Conference room with 20 seats - Per hour or part thereof	175.82 €

Rooms Other Buildings

Rooms - per two hours or part thereof	38.11 €
Rooms - per day	266.80 €

Dignitaries Rooms

Dignitary (up to 4 passengers)	885.64 €
Additional per accompanying person	52.16 €

² Subject to compliance with the video surveillance policy in force.

³ When available and to which energy consumption costs are added.



CHARGES GUIDE 2026

Lisbon Airport

3 / 5

CIP SERVICES

Service CIP Schengen	156.40 €
Service CIP Non Schengen	215.80 €
Service CIP Large Groups (for groups between 40 and 80 people, departures or arrivals, charter flights, per passenger) - Schengen	75.50 €
Service CIP Large Groups (for groups between 40 and 65 people, arrivals or departures, charter flights, per passenger) - Non Schengen	75.40 €
Service CIP Large Groups (for groups between 40 and 80 people, departures + arrivals, charter flights, per passenger) - Schengen	105.60 €
Service CIP Large Groups (for groups between 40 and 65 people, arrivals + departures, charter flights, per passenger) - Non Schengen	105.60 €
Service CIPSTAR - Up to 2 Passengers	901.20 €
Service CIPSTAR - Accompanying persons	312.60 €
Lounge Service (VAT included)	38.00 €
Lounge Service Children from 3 to 12 years old (VAT included)	19.00 €
Lounge - Shower (VAT included)	17.00 €
Lounge Service - Shower + Cash Entry (VAT included)	43.50 €
Lounge Service - Shower + Cash Entry Children (VAT included)	22.30 €

OTHER SERVICES

Daytime Baggage Service (From 07h to 19h59)	
Baggage Service p/pax (1 to 3 bags)	34.20 €
Baggage transport Service (for 5 bags or part)	17.10 €
Baggage transport Service (for 5 bags with measures greater than 30x57x79 cm)	39.70 €
Night-time Baggage Service (From 20h to 6h59)	
Baggage Service p/pax (1 to 3 bags)	54.70 €
Baggage transport Service (for 5 bags or part)	27.40 €
Baggage transport Service (for 5 bags with measures greater than 30x57x79 cm)	61.60 €
Shower (VAT included)	18.20 €



CHARGES GUIDE 2026

Lisbon Airport

4 / 5

BAGGAGE STORAGE (VAT INCLUDED)

Lockers (maximum usage limit, per locker of 72 hours)

Small

To close (up to 3 hours)

3.00 €

Adittional to open (up to 24 hours)

7.00 €

Adittional to open (up to 48 hours)

12.00 €

Adittional to open (up to 72 hours)

36.00 €

Medium

To close (up to 3 hours)

5.00 €

Adittional to open (up to 24 hours)

9.00 €

Adittional to open (up to 48 hours)

16.00 €

Adittional to open (up to 72 hours)

38.00 €

Large

To close (up to 3 hours)

8.00 €

Adittional to open (up to 24 hours)

14.00 €

Adittional to open (up to 48 hours)

26.00 €

Adittional to open (up to 72 hours)

48.00 €

Extra Large

To close (up to 3 hours)

12.00 €

Adittional to open (up to 24 hours)

20.00 €

Adittional to open (up to 48 hours)

34.00 €

Adittional to open (up to 72 hours)

56.00 €



CHARGES GUIDE 2026

Lisbon Airport

5 / 5

Surf

To close (up to 3 hours)	12.00 €
Adittional to open (up to 24 hours)	20.00 €
Adittional to open (up to 48 hours)	34.00 €
Adittional to open (up to 72 hours)	56.00 €
Receipt Loss	37.00 €
Additional for overextending maximum period of usage allowed (per day. per locker)	21.00 €
FAST TRACK (VAT included)	
Exclusive access to security control, on a dedicated channel - online	11.00 €
Exclusive access to security control, on a dedicated channel - kiosks	12.00 €
OTHER SERVICES	
Other services not included in this commercial charges portfolio	Upon budget request

CHARGES GUIDE

Miscellaneous Extra-Aviation

Lisbon Airport

Porto Airport

Faro Airport

Beja Civil Terminal

Azores Airports

Madeira Airports



CHARGES GUIDE 2026

Porto Airport

1 / 3

CONSUMPTIONS**Water Supply (per m³)**

Structural Cost

1.08 €

Acquisition Cost

P.C.

Hot Water Supply Charge (per m³)

Structural Cost

1.08 €

Acquisition Cost

P.C

Heating Cost

5.07 €

Electricity Supply Charge**Power Charge (per kVA)**

Acquisition Cost

P.C.

Consumption Charge (per kWh)

Structural Cost

0.0450 €

Acquisition Cost

P. C

Network access

P.C

Gas Supply Charge

+10% P.C.

Fuel Supply¹

Market Price

Communications

+10% P.C.

NOTE In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it. / The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.

¹ Quantity discounts may be applied depending on number of litres supplied



CHARGES GUIDE 2026

Porto Airport

2 / 3

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

Mobile Desk - Welcome Desk (p/ day) (8 hours)	632.60 €
Mobile Desk - Welcome Desk (p/ hour or part thereof)	90.37 €
Mobile Desk of one's own - Welcome Desk (p/ day) (8 hours) ²	451.80 €
Mobile Desk of one's own - Welcome Desk (p/ hour or part thereof) ²	64.54 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 3,7kW), per month. per place	40.94 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 7,4kW), per month. per place ³	51.46 €
Dedicated exclusive utilization of charging point for electric vehicles (PCVE, 22kW), per month. per place ³	60.00 €

ROOMS | DIGNITARIES ROOMS

Rooms Terminal

Open Spaces - In Passenger Terminal (m2/Hour)	5.83 €
Rooms - per two hours or part thereof	195.00 €
Conference rooms - Per hour or part thereof	237.29 €

Rooms Other Buildings

Rooms - Per hour or part thereof	38.11 €
Rooms - Per day (8 hours)	266.80 €
VIP Rooms - Per hour or part thereof	176.13 €

Dignitaries Rooms

Dignitary (up to 4 passengers)	885.64 €
Additional per accompanying person	52.16 €

² Subject to compliance with the video surveillance policy in force.

³ When available and to which energy consumption costs are added.



CHARGES GUIDE 2026

Porto Airport

3 / 3

CIP SERVICES

Service CIP Schengen	156.40 €
Service CIP Non Schengen	215.80 €
Service CIP - Large Groupss (minimum 40 people, per path, per passenger)	76.90 €
Service CIP - Parking in Dedicated Area	50.00 €
Service CIPSTAR - Up to 2 Passengers	901.20 €
Service CIPSTAR - Accompanying persons	312.60 €
Lounge Service (VAT included)	38.00 €
Lounge Service Children from 3 to 12 years old (VAT included)	19.00 €

ACCESS CARDS

Cards for Automatic Vehicle Refuelling – Replacement / New Requests ⁴	11.30 €
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BAGGAGE STORAGE (VAT included)

Lockers (maximum usage per locker of 7 days)

Tipo Locker (limite máximo de utilização por cacifo de 7 dias)

Type 1 - (351X457X855mm) - (p/ period of 4 hours)	3.50 €
Type 2 - (351X945X855mm) - (p/ period of 4 hours)	4.50 €
Type 3 - (525X945X855mm/212X1925X555mm) - (p/ period of 4 hours)	5.50 €
Receipt Loss	42.00 €
Additional for overextending maximum period of usage allowed (per day, per locker)	20.50 €

FAST TRACK (VAT included)

Exclusive access to security control, on a dedicated channel - online	11.00 €
Exclusive access to security control, on a dedicated channel - kiosks	12.00 €

OTHER SERVICES

Other services not included in this commercial charges portfolio	Upon budget request
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CIP Service Dedicated accompaniment plus use of dedicated rooms/lounges plus transportation or dedicated accompaniment until the aircraft. Lounge Service Use of the lounge.

⁴ Includes the application and the respective process with ANA.

CHARGES GUIDE

Miscellaneous Extra-Aviation

Lisbon Airport

Porto Airport

Faro Airport

Beja Civil Terminal

Azores Airports

Madeira Airports

CHARGES GUIDE 2026

Faro Airport 1 / 3

CONSUMPTIONS

Water Supply (per m³)

Structural Cost

1.08 €

Acquisition Cost

P.C.

Electricity Supply Charge

Power Charge (per kVA)

Acquisition Cost

P.C.

Consumption Charge (per kWh)

Structural Cost

0.0450 €

Acquisition Cost

P.C.

Network access

P.C.

Gas Supply Charges

+10% P.C.

Fuel Supply¹

Market Price

Communications

+10% P.C.

NOTE In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it. / The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.

EQUIPMENT AND SUPPORT SERVICES

EQUIPMENT

Mobile Desk - Welcome Desk (per day) 8 hours

546.69 €

Mobile Desk - Welcome Desk (per hour or part thereof)

54.72 €

Own Reception Desk - Welcome Desk (per day) 8 hours

390.30 €

Own Reception Desk - Welcome Desk (per hour)

39.07 €

Group Luggage Car - per unit/hour or part thereof

15.65 €

¹ Quantity discounts may be applied depending on number of litres supplied



CHARGES GUIDE 2026

Faro Airport

2 / 3

ROOMS | DIGNITARIES ROOMS

Rooms Terminal

Open Spaces - In Passenger Terminal (m2/Hour)(2)	5.83 €
Conference Room - per hour or part thereof	175.82 €
Room without equipment - per hour or part thereof	17.39 €
Room with equipment ² - per hour or part thereof	24.5 €

Rooms Other Buildings

VIP Rooms -per hour or part thereof	175.82 €
Rooms - Per day (8 horas)	85.20 €
Rooms - Per half day (4 horas)	59.64 €

Dignitaries Rooms

Dignitary (up to 4 passengers)	520.45 €
Additional per accompanying person	31.24 €

NOTE For space/room rentals for more than a month, an occupation license contract is required - please contact Extra Aviation Department.

CIP SERVICES

CIP Services - Schengen and Non-Schengen	156.39 €
Lounge Service (VAT included)	30.00 €
Lounge Service Children from 3 to 12 years old (VAT included)	15.00 €

² Support equipment, namely computers, overhead projector + projection screen.

CIP Service Dedicated accompaniment plus use of dedicated rooms/lounges plus transportation or dedicated accompaniment until the aircraft. **Lounge Service** Use of the lounge.



CHARGES GUIDE 2026

Faro Airport

3 / 3

OTHER SERVICES

Daytime Baggage Service (From 07h to 19h59)

Baggage Service p/pax (1 to 3 bags)

34.20 €

Baggage Service (per additional volume)

11.40 €

Night-time Baggage Service (From 20h to 23h30)

Baggage Service p/pax (1 to 3 bags)

54.70 €

Baggage Service (per additional volume)

18.10 €

ACCESS CARDS

Cards for Automatic Vehicle Refuelling – Replacement / New Requests ³

11.56 €

BAGGAGE STORAGE (VAT included)

Lockers (maximum usage per locker of 15 days)

Type 1 - (351X457X855mm) - (p/ period of 4 hours)

3.50 €

Type 2 - (351X945X855mm) - (p/ period of 4 hours)

4.50 €

Type 3 - (525X945X855mm/212X1925X555mm) - (p/ period of 4 hours)

5.50 €

Receipt Loss

42.00 €

Additional for overextending maximum period of usage allowed (per day, per locker and per usage)

20.50 €

FAST TRACK (VAT included)

Exclusive access to security control, on a dedicated channel - online

11.00 €

Exclusive access to security control, on a dedicated channel - kiosks

12.00 €

OTHER SERVICES

Other services not included in this commercial charges portfolio

Upon budget request

³ Includes the application and the respective process with ANA.

CHARGES GUIDE

Miscellaneous Extra-Aviation

Lisbon Airport

Porto Airport

Faro Airport

Beja Civil Terminal

Azores Airports

Madeira Airports

CHARGES GUIDE 2026

Beja Civil Terminal

1 / 2

CONSUMPTIONS

Water Supply (per m³)

Structural Cost

1.08 €

Acquisition Cost

P.C.

Electricity Supply Charge

Power Charge (per kVA)

Acquisition Cost

P.C.

Consumption Charge (per kWh)

Structural Cost

0.0450 €

Acquisition Cost

P.C

Network access

P.C

Communications

+10% P.C.

NOTE In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it. / The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.

EQUIPMENT AND SUPPORT SERVICES

GUIDED TOURS

Airport guided tour (minimum 12 people)

Upon budget request

SALAS | SALAS ALTAS ENTIDADES¹

Espaços Temporários (Aerogare)

Rooms per day (8 hours)

85.20 €

Rooms half day (4 hours)

59.64 €

Spaces for restaurant (per hour)

28.23 €

Open Spaces - In Passenger Terminal (m²/hour)

5.83 €

Restricted areas – (Terminal, Airside/Others (m²/hour)

6.24 €

¹ For space/room rentals for more than a month, an occupation license contract is required - please contact Extra Aviation Department.



CHARGES GUIDE 2026

Beja Civil Terminal

2 / 2

Rooms Other Buildings

Rooms per day (8 hours)	70.00 €
Rooms half day (4 hours)	49.00 €
Conference room - Per hour or part thereof	121.70 €

OTHER SERVICES

Other services not included in this commercial charges portfolio	Upon budget request
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CHARGES GUIDE

Miscellaneous Extra-Aviation

Lisbon Airport

Porto Airport

Faro Airport

Beja Civil Terminal

Azores Airports

Madeira Airports



CHARGES GUIDE 2026

Azores Airports

1 / 2

Water Supply (per m³)**Taxa de Fornecimento de Água (p/ m³)**

Structural Cost

1.08 €

Acquisition Cost

P.C.

Electricity Supply Charge**Power Charge (per kVA)**

Acquisition Cost

P.C.

Consumption Charge (per kWh)

Structural Cost

0.0450 €

Acquisition Cost

P.C.

Network access

P.C.

Gas Supply Charge (PDL)

+10% P.C.

Fuel Supply (PDL, HOR)¹

Market Price

Communications

+10% P.C.

NOTE In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it. / The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.

EQUIPMENT AND SUPPORT SERVICES**ROOMS | DIGNITARIES ROOMS****Rooms Terminal ²**Open Spaces - In Passenger Terminal (m²/Hour)

5.82 €

Room per day (8 hours) or part thereof

Small room (up to 15 persons)

87.14 €

Big Room (up to 30 persons)

124.47 €

¹ Quantity discounts may be applied depending on number of litres supplied.

² For space/room rentals for more than a month, an occupation license contract is required - please contact Extra Aviation Department.



CHARGES GUIDE 2026

Azores Airports

2 / 2

Dignitaries Rooms

Dignitary (up to 4 passengers)	520.45 €
Additional per accompanying person	31.24 €

CIP SERVICES

CIP Services - Schengen and Non-Schengen	81.00 €
Lounge Service (VAT included)	30.00 €
Lounge Service Children from 3 to 12 years old (VAT included)	15.00 €

ACCESS CARDS

Cards for Automatic Vehicle Refuelling – Replacement / New Requests ⁴	11.56 €
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BAGGAGE STORAGE (VAT included)

Per volume and per day	5.00 €
Receipt Loss	21.00 €

FAST LANE (VAT included)

Exclusive access to security control, with no dedicated security gate	9.00 €
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OTHER SERVICES

Other services not included in this commercial charges portfolio	Upon budget request
--	---------------------

CIP Service Dedicated accompaniment plus use of dedicated rooms/lounges plus transportation or dedicated accompaniment until the aircraft. **Lounge Service** Use of the lounge.

⁴ Includes the application and the respective process with ANA.

CHARGES GUIDE

Miscellaneous Extra-Aviation

Lisbon Airport
Porto Airport
Faro Airport
Beja Civil Terminal
Azores Airports
Madeira Airports



CHARGES GUIDE 2026

Madeira Airports

1 / 2

Every Airport

CONSUMPTIONS**Water Supply (per m³)**

Structural Cost

1.08 €

Acquisition Cost

P.C.

Solid waste (city council tax * occupied area/total area)

+10% P.C.

Electricity Supply Charge**Power Charge (per kVA)**

Acquisition Cost

P.C.

Consumption Charge (per kWh)

Structural Cost

0.0450 €

Acquisition Cost

P.C.

Network access

P.C.

Communications/Cable TV

+10% P.C.

NOTE In relation to electricity and water cost, the change of the rate value is na arithmetic and instrumental operation, not requiring the adoption of na autonomous and administrative procedure to update it. / The water and electricity supply charges were the subject of a separate administrative procedure and will be updated once that procedure is concluded.

EQUIPMENT AND SUPPORT SERVICES**EQUIPMENT**

Mobile Desk - Welcome Desk ANA (per hour or part thereof)

54.72 €

Own Reception Desk- Welcome Desk - per hour or part thereof

39.00 €

ROOMS | DIGNITARIES ROOMS**Espaços Temporários**

Room per day (8 hours)

121.70 €

Room half day (4 horas)

85.20 €



CHARGES GUIDE 2026

Madeira Airports		2 / 2	Every Airport
Dignitaries Rooms			
Dignitary (up to 4 passengers)			520.45 €
Additional per accompanying person			31.24 €
CIP SERVICES			
CIP Services - Schengen and Non-Schengen			81.00 €
Service CIP Large Groups (up to 30 passengers, per passenger)			120.00 €
Service CIPSTAR - Up to 2 Passengers			520.00 €
Service CIPSTAR - Accompanying persons			180.00 €
Lounge Service (VAT included)			30.00 €
Lounge Service - children from 3 to 12 years old (VAT included)			15.00 €
BAGGAGE STORAGE (VAT INCLUDED)			
		Funchal	Porto Santo
Per volume and per day		4.50 €	7.00 €
Receipt Loss		26.00 €	26.00 €
FAST LANE (VAT included)			
Exclusive access to security control, with no dedicated security gate - online			9.00 €
Exclusive access to security control, with no dedicated security gate - kiosks			10.00 €
OTHER SERVICES			
Other services not included in this commercial charges portfolio			Upon budget request

CHARGES GUIDE

Miscellaneous Extra-Aviation

ANA Telecommunications
Every Airport



CHARGES GUIDE 2026

Every Airport

1 / 4

TELECOMMUNICATIONS

NOTE The application of the listed Underground Infrastructure Occupation items depends on the applicability at each Airport.

DATA SERVICES

Installation

Monthly fee

Internet Access - ANA ISP

Basic Internet (1 Equipment)	88.62 €	44.92 €
Internet Access 20/20Mbps	192.97 €	130.59 €
Internet Access 50/50Mbps	192.97 €	181.64 €
Internet Access 100/100Mbps	192.97 €	227.07 €

Internet Access - External ISP

VLAN Connection to External ISP 10/10 Mbps	131.71 €	88.32 €
VLAN Connection to External IS 100/100 Mbps	131.71 €	124.66 €
VLAN Connection to External IS1 Gbps	131.71 €	197.56 €
VLAN Connection to External ISP QnQ (VLAN Tagged)	131.71 €	223.60 €
VLAN Connection - Between Airport Rentalks (stores and offices)	131.71 €	223.60 €

Local Area Network (LAN)

Data Access point (cable)	65.85 €	27.16 €
Data Access point (Wi-Fi)	65.85 €	27.16 €
Wi-Fi Office Access (Dedicated SSID)	104.04 €	119.66 €
Passive Data Access	68.20 €	31.45 €

VOICE SERVICES

Installation

Monthly fee

Voice Access

PABX Voice Access (Internal Access)	64.43 €	11.13 €
PABX Voice Access (External Access)	64.43 €	22.36 €
DDI (Direct Dial In) Access from public network through a number	- €	3.47 €

CHARGES GUIDE 2026

Every Airport

2 / 4

Vocie Equipment	Installation	Monthly fee
Telephone Type 1 (Analog)	- €	1.33 €
Telephone Type 2 (Analog with display)	- €	5.41 €
Telephone Type 3 (Analog with display)	- €	14.60 €
Telephone Type 4 (Mobile - Internal only)	- €	29.30 €
TELEVISION SERVICES		
	Installation	Monthly fee
TV		
TV Base	99.96 €	35.12 €
Sport TV (additional to the TV Base)	- €	30.73 €
TV Eleven Sports (additional to the TV Base)	- €	18.48 €
INFRASTRUCTURES SERVICES		
	Installation	Monthly fee
Circuit - Copper (per pair)		
Point to point copper connection (inside terminal building)	62.49 €	17.05 €
Point to point copper connection (between buildings)	123.64 €	22.16 €
Circuit - Fiber Optic (per pair)		
Pointo to Point fiber connection (inside terminal building) (per 100m)	168.06 €	62.79 €
Pointo to Point fiber connection (between buildings) (per 100m)	374.60 €	62.79 €
Underground ICT Infrastructures		
		Monthly fee
ANA Infrastructures (per cable and 100m) ¹		23.79 €
Own Infrastructures (per cable and 100m) ¹		28.49 €
TRUNKING SERVICES		
	Installation	Monthly fee
Serviços de Trunking		
Trunking Equipment	908.08 €	31.86 €
Trunking Service – Network Access	- €	34.10 €

¹ The service providers may claim exemption from these occupancy rates under Decree No 123/2009 being still required to make a periodic technical inspections of maintenance na security for the installed infrastructure. These surveys will be escorted by accredited technicians ANA: See " Support Services and ICT Technical Support



CHARGES GUIDE 2026

Every Airport

3 / 4

HOUSING SERVICES	Installation	Monthly fee
Data center ANA		
Housing - Data Center ANA - (42 U) - Full Rack	- €	908.08 €
Housing - Data Center ANA - (1 U) - Rack Partilhado	- €	56.77 €
OPERATIONAL APLICATIONS	Installation	Monthly fee
Operational Information		
Operational Information (Schedules and Infrastructures)	- €	70.76 €
Operational Information - Web service (broker)	- €	785.66 €
Flight Information		
Flight Information (FIDS) 40" Monitor	227.07 €	136.20 €
Flight Information (FIDS) 55" Monitor5"	227.07 €	170.30 €
SUPPORT SERVICES AND ICT TECHNICAL SUPPORT		
Work Permit licensing		
Work permits on ANA underground infrastructure licensing		413.81 €
ICT Technician Support Service (Airport campus located Infrastructures)		
<i>(In interventions on external infrastructures located within the airport perimeter)</i>		
Regular Schedule (Working days from 08:00 to 18:00) (per hour)		35.12 €
Outside Regular Schedule (per hour)		85.15 €
Radio spectrum monitoring service at the terminal		340.50 €
OTHER ICT SERVICES		
Other services not included in this commercial charges portfolio		Upon budget request



CHARGES GUIDE 2026

Every Airport

4 / 4

OCCUPATION OF INFRASTRUCTURES IN THE UNDERGROUND OF ANA

Use of ANA Underground infrastructures

Type 1 Cable <= 15 mm diameter - (100m fractions per cable)

12.25 €

Type 2 Cable > 15 mm diameter (100m fractions per cable)

24.61 €

Own Infrastructures Usage at ANA underground

Infrastructure Type I - external diameter <= 100 mm

13.27 €

Infrastructure Type II - external diameter > 100 mm and <= 200mm

22.16 €

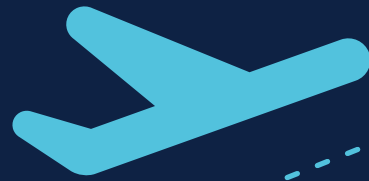
Infrastructure Type III - external diameter > 200 mm

29.51 €

NOTA Infrastructure whose section is not circular and for rate application is considered the measure of larger diameter shaft.

CHARGES GUIDE

Billing and Charges Payment



Rules of invoice processing, dispatch and payment

Charges Category	Billing schedule ¹	Payment Terms
Traffic Security PRM	<p>3 invoices are issued per month for the following periods:</p> <p>1st invoice period 1st to 10th calendar days;</p> <p>2nd invoice period 11th to 20th calendar days;</p> <p>3rd invoice period 21st to last day of each month.</p>	<ul style="list-style-type: none"> • Cash basis (prompt payment) regime; • Pre-payment regime; • Granting of credit: payment within 15 days from date of the issuance of invoices; • Through payment representative (handler).
Handling	One monthly invoice is issued, dated the last day of each month.	
Others	One monthly invoice is issued, dated the last day of each month.	

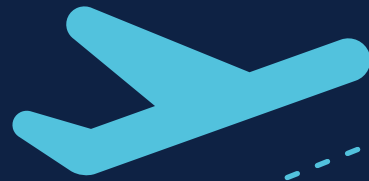
Details of payment terms

- Invoices and payments are made in euros.
- In the cash basis regime, the payment of all services must be made immediately after the invoice issuance, including terminal control duties from NAV, E.P.E. . The payment shall be made by the company or by the handler at airport services, prior to take-off.
- In the pre-payment regime, the payment of services estimated by ANA based on the flight schedule shall be made prior to any operation.
- To apply for the credit payment regime, the client shall submit a written request to ANA, which will be subject to a case-by-case evaluation. In the case that this regime is accepted, ANA reserves the right to make its decision to grant credit subject to the provision of a guarantee. The payment of invoices must be made within the established period, and the amount owed cannot, in any situation, exceed the amount of the guarantee presented. In case of non-compliance with the due date agreed for the invoice's payment, daily late interest shall be payable by the debtor until the effective date of payment.
- The credit conditions assigned may be modified or cancelled by ANA with a five working days' notice.
- In the event of non-compliance situations ANA may determine, without prior notice, the cancellation of the assigned credit and the consequent change to the cash / prepayment regime. The suspension of the provision of services will also be possible. In the event of non-compliance with the terms established for the current account, the cancellation of credit and alteration to the prompt/ prepayment scheme, or suspension of services provision may be determined.
- Charges exclude VAT (Value Added Tax) except when indicated.

¹ Not applicable to the cash basis payment regime, since in this scheme all services and accesses provided are invoiced immediately by aerodrome services (SOA).

CHARGES GUIDE

Contacts





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Billing Services

Coordination

Marta Ramos — msramos@ana.pt

Sede - Rua D, Edifício 120, 2º Piso, Aeroporto de Lisboa 1700-008 Lisboa - Portugal

Tel.: (+351) 21 841 35 00 - ext. 24281

Lisbon Airport | Beja Civil Terminal — faturacao.ahd@ana.pt

Faro Airport — faturacao.afr@ana.pt

Porto Airport — nucleoclientes@ana.pt

Azores Airport — faturadaa@ana.pt

Ponta Delgada Airport | Horta Airport | Santa Maria Airport

Flores Airport

Madeira Airport — faturacao.dam@ana.pt

Madeira Airport | Porto Santo Airport

Official Entities

Portuguese Civil Aviation Authority

Economic Regulation

Rua B, Edifício 4 - Aeroporto Humberto Delgado, 1749-034 Lisboa

Tel.: (+351) 21 842 35 00 / (+351) 21 284 22 26

dre.dee@anac.pt

Força Aérea Portuguesa (FAP)

Tel.: (+351) 214 723 500

saf_faturacao@emfa.pt

Air Traffic Navigation

NAV Portugal, E.P.E.

Rua D - Edifício 121, Aeroporto de Lisboa, 1700-008 Lisboa

General

Tel.: (+351) 21 855 31 00

geral@nav.pt

Slot Coordination

Tel.: (+351) 21 855 38 06/07

slotcoordination@nav.pt

<https://slots.nav.pt/en>

www.ana.pt

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DE PORTUGAL

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